

COMMUNITY NEWS

The Lakes and Hattan – Quarter 1 – 2017

Festival of Colours

On 17 March 2017, the residents of the Lakes & Hattan gathered together to celebrate the Festival of Colours, Holi. Residents enjoyed festive beverages and danced away to lively Bollywood beats and played in splashes of water and clouds of colour. Our thanks to residents for their cooperation and in keeping the community areas clean and free from colour.



A road for residents only

Continuous campaigns are being carried out weekly by the security team to inform motorists to refrain from using the Lakes & Hattan ring road as a thoroughfare to gain access to other communities on Sheikh Zayed road, such as JLT.

Motorists are flagged down and if identified to be cutting across the community, are briefed that community roads are exclusively for use of Lakes & Hattan residents and advised not to continue the practice. Signage to promote this message has been installed at both the community entrance before the gatehouse and the main drive to support the campaign.

Residents are encouraged to spread the word to friends and acquaintances in other communities to comply with the Community Rules.



Get ready for a refurbished court

The fence and flooring at the Lakes basketball court required extensive repair works to be carried out. Due to exposure to natural elements and general wear and tear over the years, refurbishment of the full-sized court is expected to start soon and estimated to be completed by the later summer months.



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Know the ABCs about your service fees

Read more about the Info Pack that provides residents with all the information about their CSF budget for 2017.

What's new and improved in your community

As part of our constant endeavour to improve the services and facilities we provide, we have carried out a number improvements within the community, such as:

- Repair works of the curb stones, uneven and damaged interlockings.
- Addition of five new pedestrian crossing locations on the LHHA ring road.
- Installation of child safety locks at gates across all community parks
- Replacement of five canopies at parks and swimming pools and replacement of waste bins around the community
- Additional coconut trees added to the lakes community roundabout
- Seasonal flowers planted at all monumental directional signage
- Replacement of several heat cool units and addition of hybrid solar AC units in a few of the swimming pool pump rooms.
- New signage's across the community.



Pedestrian crossing



Child safety locks



Brand new canopies



Replacement of waste bins



Seasonal flowers



Additional coconut trees



Heat-cool units and hybrid solar powered AC units

A greener welcome into the community

Residents can soon look forward to a lush green wall which will provide a natural and enhanced look to the aesthetics of the community entrance. Samples of the new decorative pots were installed as part of a trial phase. The project is expected to be completed by the late summer months.



New dog waste bins installed

Being a pet-friendly community, we understand that many residents walk their dogs around the lakes and pathways. Keeping this in mind and to serve you better, we have received a delivery of 25 new dog waste bins in total and installation is expected to be completed by end of April 2017.



**Thank you
for cleaning up after
your pet**



الرجاء إبقاء الكلاب مقيدة
Dogs should be kept on leads

نفايات الحيوانات الأليفة تنقل الأمراض
Pet waste spreads diseases

سيتم تغريم المخالفين
Offenders will be fined

Your trash pickup timetable

Your household waste is collected from your villa twice a week and your recyclable materials are collected once a week. Here's the schedule to help you.

LAKES AND HATTAN WASTE COLLECTION SCHEDULE

| Community | Sat | Sun | Mon | Tue | Wed | Thu |
|----------------|-----|-----|-----|-----|-----|-----|
| Maeen | | 🗑️ | ♻️ | | 🗑️ | |
| Forat | | | 🗑️ | ♻️ | | 🗑️ |
| Ghadeer | 🗑️ | | | 🗑️ | ♻️ | |
| Deema | | 🗑️ | ♻️ | | 🗑️ | |
| Zulal | | | 🗑️ | ♻️ | | 🗑️ |
| Hattan 1, 2, 3 | 🗑️ | | | 🗑️ | ♻️ | |

♻️ Scheduled Recycled Waste Collection Day
🗑️ Scheduled General Waste Collection Day

Pay while you shop

Service fee payments can now be made from within your community. Head to your nearest self-service kiosks at The Meadows Village or the Green Village and pay using the new interactive touch panel and easy instructions. Cheque and card payments are accepted at all self-service kiosks.



Have you updated your renewed Tenancy Contract?

With the automation of your community's access control systems, your cards get deactivated upon expiration of your tenancy agreement. In order to ensure uninterrupted functioning of your access card and easy access into the community, please send a copy of your new tenancy contract to communities@ecm.ae. For more information on access cards, please visit your emiratesliving.ae.

**ENJOY EASIER ACCESS INTO
YOUR COMMUNITY**



Family, fairs, food and fun

Two new events were organized in the community during this quarter, drawing residents for a day of fun, clowns, music, bouncy castles and meeting their neighbours.

Education & Hobbies Fair

The Education & Hobbies Fair was held in February in Emirates Living. Several institutions participated in the event showcasing various courses on offer for a holistic development for children of all ages.

The event also featured a holistic entertainment for the young ones, ranging from games and bouncy castles to an arts & crafts section which included face painting and sand art. A wide selection of food and snacks gave residents another reason to relax and have a good time.



Emirates Living Happiness Day

The Emirates Living Happiness Day held in March, was the first-ever event of its kind for its residents. The event which took place on the lawns behind Springs 15 featured magic shows, traditional dancers, games, stilt walkers, food, live bands, fire shows, addictive karaoke competitions. The number of participants was remarkable with lots of fun and entertainment for residents and visitors alike.



Road to recovery after rains

A heavy shower in the city is always welcome, but it also results in water logging in several low lying areas of the community roads posing a safety hazard.

The rain forecast is regularly monitored by ECM, precautionary measures taken in order to prevent damage to community assets and to minimise inconvenience to community residents. These measures include lowering of lake levels, flush cleaning of storm water pipes and deployment of tankers round the clock to remove accumulated water from the roads.



My bin is old and worn out. Whose responsibility is it to replace it?

Please note that residents are responsible for replacing damaged bins outside their villas. For this you may contact our appointed contractor (Imdaad Waste Management) on 800 8200. The approximate cost of a new bin is AED 230.

For more information on recycling and waste disposal, please visit emiratesliving.ae



FACT

The average collection of recyclable items in Emirates Living is 135,000 kg per month. Thank you for helping us make a contribution towards a better environment.

Microchip your pets

While pets are welcome in most of our communities, there are some that are out of bounds, due to a new governing law to ensure safety for all residents. In the interest of all residents, we politely remind cat and dog owners to microchip their beloved pets and ensure they have collars too, in order to aid swift identification. Also, dogs must be kept on leash to avoid penalty of up to **AED 100,000**.



The new law on regulations of Ownership of Dangerous Animals outlines restrictions on animals that can be kept as pets, as well as the penalties levied. Please visit www.moccae.gov.ae for more information.

Penalties according to the new law on Ownership of Dangerous Animals



AED 100,000 is the maximum fine for people who do not keep their dog on a leash at all times in public. Dogs not leashed will also be impounded.



3 to 7 years is the prison sentence range for owners of animals who cause permanent disability to a human being. Owners will be sentenced to life in prison if the attack leads to death.



AED 50,000 to AED 500,000 is the fine range for possessing dangerous animals for trading, or a prison sentence.



AED 100,000 to AED 700,000 is the fine range for using animals to terrorize people, alongside a prison sentence.



If an animal attacks a person without the owner's intention and causes death or injury, the owner will be punished for either unintentional injury or manslaughter as per the penal code.

Source : Ministry of Climate Change and Environment.

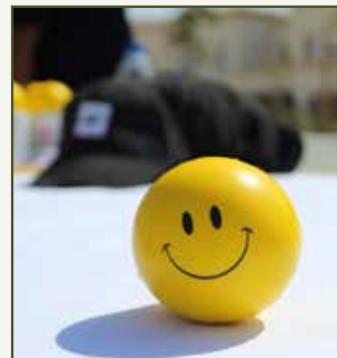
In pursuit of happiness

At Emaar, happy means happier communities

In our endeavor to give you a stress-free and pleasant living experience, we are working to bring about few changes, service and events-which we hope will put a smile on your face.

GET YOUR MOVE IN PERMIT (MIP) IN ONE DAY

Looking to move in and have less time on your hands? Log onto emiratesliving.ae and fill in the Property Move In form, attach valid documents (such as passport copy, visa or emirates ID copy, Power of Attorney (if applicable) and Ejari certificate or tenancy contract) and send it to us at communities@ecm.ae for approval. No later than a day, get ready to come over to your new address.



Pay your service fees
Raise community issues
Book a community facility
Recieve community news & updates

COMING SOON

MOBILE APP LAUNCHING SOON!

ECM DIRECT
YOUR COMMUNITY AT YOUR FINGERTIPS

Save the environment.

Say **NO** to car washing in the community. Wipe your car with a damp cloth instead.



The chemicals you use to wash your car are seeping into the lakes and polluting the water.



Did you know?

There are 66 inter-connected, man-made lakes in Emirates Living which connect to Dubai Marina and the sea via underground pipes.

Sharing love over lunch

More than 250 cleaners, gardeners and other service providers working in Emaar communities were treated to a Valentine surprise lunch organised by ECM and the senior citizen group, Golden Age Group to celebrate the day of love, away from home. Children in the community also participated to serve the workers and distributed candies and chocolates to the community workers.

"At 75, I am celebrating Valentine's day with these boys who are alone. I will never forget this." said Naseem Durrani, founder of Golden Age Group.

Nagesh, a cleaner in the community visibly touched by the gesture said, "This party has changed everything. I felt like my whole family is here. It's a like a festival for me."

The Golden Age Group echoed that there couldn't have been a better way to celebrate the day.



USEFUL NUMBERS

Fire 997
Ambulance 998
Police 999
Al Ameen 800 4888

Dubai Municipality 800 900
Taxi (RTA) 800 9090
DEWA 991

Contact ECM at:
800 EMAAR (36227)
communities@ecm.ae
emiratesliving.ae

